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RELIABILITY SOCIETY

15 December 1997

Mr. Daniel S. Goldin Administrator National Aeronautics and Space Administration Washington, DC 20546-0001

Subject: Company of the Year, Recognition Award

It is with great pleasure that I am writing you this letter on behalf of my colleagues and myself.

NASA's development and placing of the "NASA Reliability Preferred Practices for Design and Test" and the "Recommended Techniques for Effective Maintainability" on the World Wide Web has made available an excellent heritage compendium of aerospace design information to the engineering community. Although the title implies that the information contained in these electronic data sources is the stereotypical "multiple nines" information, I was pleased to find it actually contains engineering design and test information that has lead to the development and launching of the highly successful projects with which our country's Space Agency has distinguished itself and the nation. This information is useful not only to the Product Assurance disciplinarians, but more importantly to the design and test engineers by putting design for mission success information in their language and supplying them with the appropriate tools.

In a time of major downsizing of both government and industry technical resources, forced retirement of top level technical and managerial talent, and a cautiously optimistic job market, these NASA products are a means of retaining and disseminating detailed design "success stories" to the aerospace engineering community that would otherwise be lost as the technical workforce shrinks. Use of these practices can only strengthen the goal of "Faster-Better-Cheaper." By making this information available, NASA has provided a valuable resource to the entire engineering community. I am unaware of a more extensive source of such information available on the web (or in print). Most sources are "teasers" that are actually advertisements for products for sale. Your product is free for all to use, truly a cost effective use of taxpayer money and a very appropriate use of the Web.

The Advisory Committee (ADCOM) of the 5000-member Reliability Society of the Institute of Electrical and Electronic Engineers (IEEE) has selected NASA as co-recipient of our Society's first ever "Company of the Year Award" because of your contributions to our discipline in the form of these highly useful products.

You are invited to accept this award at the Annual IEEE Reliability Society Awards Banquet on Sunday, January 18, 1998 to be held concurrently with the Annual Reliability and Maintainability Symposium at the Anaheim Marriott in Anaheim. California.

I encourage you to continue such documentation of NASA's past, current, and future success stories for ready access on the World Wide Web. This is, currently and for the foreseeable future, truly the principal medium for providing ready access to technical information.

Again I commend NASA for this contribution and look forward to meeting you at our Awards Ceremony and to additional accomplishments of your Reliability and Maintainability Steering Committee.

Sincerely,

Loretta Arellano, President IEEE Reliability Society,

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Copy To:

Frederick D. Gregory/Associate Administrator/OSMA James D. Lloyd/Division Director/Safety and Risk Management Division